**Laura D. Cutler**

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**Job Objective:**

A passionate Quality Analyst looking for a challenging role in an organization that offers excellent opportunities for learning and development.

**Summary of Skills:**

* Experience in the system development lifecycle, such as Waterfall and Agile environment
* Experience and knowledge of software configuration management
* Knowledge of functional and integration software testing techniques
* Ability to write functions/re-usable actions for all application
* Adept with MS Office, including Excel and Word
* Possess excellent interpersonal and organizational skills

**Technical Proficiencies:**

* Application Tools: QTP/VB script, MS Office, Robohelp, and Dreamweaver
* Programming Languages: Oracle DB2 Java, PL SQL, XML, CGI, DHTML, C, and C++
* Operating Systems: Unix, Linux, Vista, and Windows 2000/XP

**Work Experience:**

Quality Analyst

ABC Software Solutions Inc., Santa Cruz, CA

October 2015 – Present

* Creating complex joined/nested SQL queries "from scratch" and evaluating outcome
* Analyzing and modifying software application for better functions and user-friendly experience
* Implementing effective solutions for software testing process
* Analyzing and evaluating requirements, specifications and design documents for quality defects
* Participating in design specification and technical document reviews
* Defining and implementing quality assurance processes and methodologies for various projects

Quality Analyst

XYZ Software Inc., Santa Cruz, CA

February 2012 – September 2015

* Created automation test scripts using descriptive programming in QTP and enhanced current automation framework to make it more robust
* Assisted Quality Assurance Team with various testing as needed
* Automated testing experience using QTP/VB script, descriptive programming
* Developed Test scenarios using QC and create and maintain traceability using the tool
* Performed back-end testing by creating and executing database queries

**Education:**

* Master's Degree in Computer Application   
  University of California, Santa Cruz, CA  
  2012
* Bachelor's Degree in Computer Application  
  Information Center College, Santa Cruz, CA  
  2010

**Reference:**

On request.