**Edwin F. Williams**

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**Career Summary:**

A dedicated, ambitious and enthusiastic IT Analyst who has a keen interest for technology and software. Able to develop error-free software and create affordable solutions that delight the clients. Strong analytical and technical background as well as ability to work well with different teams. Possess sharp intellectuals to implement preventive actions for complicated problems.

**Summary of Skills:**

* Excellent problem solving and analytical skills
* Proficient at writing code for complex problems
* Comprehensive knowledge about risk management
* Good at maintaining IT systems and recovering them from unexpected damages
* Outstanding corporate trainer
* Good communication and presentation skills

**Technical skills**

* Web Development Languages: HTML, Java, VB, JavaScript, .NET
* Software: Microsoft Office Suite, Adobe Acrobat, Dreamweaver, ImageReady, Photoshop

**Work Experience:**

IT Analyst

Think Big Solutions, St. Overland Park, Kansas

December 2015 - Present

* Performing quarterly audit of all manufacturing systems and submitted report to the management
* Identifying and fixing critical bugs in the system and reducing delays in project completion by 30%
* Designing new features in applications using Python and SQL
* Working on SOAP and REST based web services
* Writing test scenarios for new releases to ensure integrity of the system
* Designing and implementing migration from SharePoint 2009 to SharePoint 2016

Technical Analyst

Gould Incorporated, St. Overland Park, Kansas

June 2012 – November 2015

* Performed unit and functional testing for each software release
* Monitored program development to ensure customer approval
* Assisted to monitor company stems and write down weekly reports
* Delivered training sessions to explain maintenance of new systems
* Assisted to develop technical analysis procedures that saved company expenditure by great extent
* Supervised execution of testing scripts for various modules

Assistant Systems Engineer

Fast Track Software Technologies, St. Overland Park, Kansas

October 2010 – May 2012

* Guided employees on installation and use of new software
* Evaluated systems to check software and hardware conditions
* Recommended change of systems to increase scalability and improved work efficiency
* Performed troubleshooting of organization's systems
* Performed end user support for SharePoint 2002 issues
* Provided guidelines about system capabilities, interface, operations and security measures

**Education:**

* Masters in Information Technology  
  ABC University, St. Overland Park, Kansas  
  2009

**Certifications:**

* Certified System Analyst  
  ABC Technical Institute, St. Overland Park, Kansas  
  2010
* Online Certification Course in Web Development   
  Microsoft Virtual Academy, St. Overland Park, Kansas  
  2011
* Systematic Project Management Certification  
  ABC Technical Institute, St. Overland Park, Kansas  
  2012

**Honors and Awards:**

* Vice President of IT Analysts Association, 2015  
  Best Technical Analyst for the Year, 2014  
  2010

**Reference:**

On request.