**Willie J. Hernandez**

3585 White River Way

Salt Lake City, UT 84116

Phone: 801-473-3134

Email: wjhernandez@anymail.com

**Career Objective:**

Looking for a functional analyst position with “MaxWell Dynamics,” and ensure the company's information technology systems is well functional, integrated, and capable for meeting business goals.

**Summary of Skills:**

* Excellent knowledge of business processes and information technology
* Experienced in developing technical solutions for problems
* Project management and front end user interface design experience
* Superior written and verbal communication skills
* Skilled in reviewing, testing, and providing feedback on computer systems
* Sound knowledge of content management systems

**Work Experience:**

Functional Analyst

All Care Foundation, Salt Lake City, UT

October 2014 - Present

* Performing in-depth functional analysis on business process
* Analyzing computer system and UI design and providing inputs to the development team
* Preparing user's manual and training materials for employees
* Meeting employees and managers and discussing goals of computer systems
* Participating in the System Design Specification meetings and conducting application testing
* Providing help desk support to all the departments as well as system installation as needed

Functional Analyst

Ultimate Corporation, Salt Lake City, UT

February 2013 - September 2014

* Analyzed users' needs and determined functional requirements for several projects
* Contributed in the development of new systems and updated existing systems
* Written and updated project documentation and system procedures
* Performed functional testing on computer systems and documentation
* Contributed in continuous business process improvement
* Tested and ensured systems are developed as per specifications

**Education:**

* Bachelor's Degree in Computer Science
ABC University, Salt Lake City, UT
2012

**Reference:**

On request.