# Employee Satisfaction Survey

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| Date: |  | Department: |  |
| Supervisor’s Name: |  |

## Please rate the following items on a scale from 1 to 5, with 1 being “strongly disagree” and 5 being “strongly agree.”

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| I am satisfied with the level of work that is expected of me each day. |
|  | 1 | 2 | 3 | 4 | 5 |
| The training I received adequately prepared me for this position. |
|  | 1 | 2 | 3 | 4 | 5 |
| My work environment is comfortable, allowing me to do my job without difficulty. |
|  | 1 | 2 | 3 | 4 | 5 |
| The equipment I use functions well and makes my job stress-free. |
|  | 1 | 2 | 3 | 4 | 5 |
| My supervisor is always available to answer any questions that I may have during the workday. |
|  | 1 | 2 | 3 | 4 | 5 |
| I am made to feel as though I am a part of the team. |
|  | 1 | 2 | 3 | 4 | 5 |
| Hard work and attention to detail are properly rewarded. |
|  | 1 | 2 | 3 | 4 | 5 |
| The pay and benefits offered by this company are reasonable. |
|  | 1 | 2 | 3 | 4 | 5 |
| I look forward to coming to work every day. |
|  | 1 | 2 | 3 | 4 | 5 |
| I believe that there are ample opportunities for promotions within this company. |
|  | 1 | 2 | 3 | 4 | 5 |
| I would recommend family and friends to apply for work here. |
|  | 1 | 2 | 3 | 4 | 5 |
| I plan to be working here five years from now. |
|  | 1 | 2 | 3 | 4 | 5 |

What could be done to make working for the Happy Customer Call Center more pleasant?

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Are there any changes in procedure that you would like to recommend in order to make operations flow more smoothly?

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Are there any other comments you would like to share?

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